

Policyholder Checklist

Use our checklist to get the most value from your policy. We've got you covered, every step of the way!

PORTAL



Click with confidence in our online portal.

- Portal** – Access billing statements, claims, view policy and endorsement documents, file payroll reports, and much more.

CLAIMS



We're here to get your employees safely back to work when the unexpected occurs.

- Virtual claims kit** – Access state specific instructions and resources to help you manage your claim. Download and display the required state specific Department of Labor poster(s) at your workplace(s).
- NurseAid 24/7 Work Injury Line** – Call 1.800.442.0593 to speak with a registered nurse who will evaluate the injury to determine immediate medical needs.
- File a claim** – File and manage claims with the support of our experts.
- Injury management kit** – Step-by-step guide to managing and investigating a claim. Download accident investigation forms, employee witness statements, and learn ways to improve claim outcomes.

BILLING



Have confidence in what you're paying for with MEM and Previsor Insurance.

- Billing FAQs** – Billing specific questions answered.
- Payment plans** – Payment plan options explained.

SAFETY SOLUTIONS



We support our policyholders in developing and implementing comprehensive safety programs.

- Safety programs** – Programs offered through third-party service providers to make safety simpler.
- MEM Safety Grant program** – MEM policyholders apply for a matching grant to enhance your safety initiatives.
- Learning management system** – Free access to a vast library of on-demand training titles.
- Safety and Risk Services (SRS)** – Contact our SRS professionals to create a customized workplace safety program.

RESOURCES



Everything you need to build a safety-focused culture.

- Resource library** – Our free library of safety resources.
- The WorkSAFE Podcast** – Interviews, stories, and strategies for safer workplaces.
- FAQs** – Get your questions answered.
- Policyholder Newsletter** – Check your inbox for all the latest workplace safety and policyholder information.
- Your Policy Journey** – Watch your inbox for a quarterly email series designed to walk you through your first year as a policyholder.



Questions?

Contact Customer Care at customer care@mem-ins.com or 1.800.442.0593.