



Injury Management Kit

Previsor
INSURANCE

MeM MISSOURI
EMPLOYERS
MUTUAL

Injury Management

INJURIES AT A GLANCE

Use this chart to help determine the level of care your injured worker requires. **If the injured worker is unresponsive, too ill to speak, or has one of the injuries listed in the emergency column, call 911 immediately.** If not, call our 24/7 NurseAid Work Injury Line at 1.800.442.0593 **before** seeking medical care.

EMERGENCY

- Acute spine/neck injury
- Amputation
- Broken/exposed bones
- Chemical exposure
- Chest pain
- Crush injuries
- Dizziness/weakness
- Electrocution
- Head injuries
- Severe bleeding
- Severe burns
- Severe seizure

911

TRIAGE

- Aches and pains
- Allergic reactions
- Ankle injury
- Back pain
- Bites
- Bumps and bruises
- Eye irritation/redness
- Finger laceration
- Knee injury
- Lacerations
- Minor burns
- Minor cuts
- Neck pain
- Puncture
- Rashes
- Shoulder injury
- Soft-tissue injuries
- Sprains and strains
- Tetanus shot or booster
- Wrist injury

1.800.442.0593

Note: After arranging care for the injured worker, you must report the claim to MEM via phone (1.800.442.0593), online (mem-ins.com) or fax (1.800.442.0597).

Injury Management

QUICK GUIDE

I've just had an incident and someone is injured. What do I do?

Missouri Employers Mutual is here to help. Use this step-by-step guide to determine the best path for your injured worker **before** you seek medical care.

1 ASSESS THE INJURY

Does the injury involve **excessive blood loss**, a **head injury**, or a **serious bone fracture**?

YES

The employee is in need of emergency medical care.
Call 911 immediately.

NO

Call our **24/7 NurseAid Work Injury Line** for treatment recommendation from a registered nurse.

2 REPORT THE CLAIM

After you've arranged care for the injured worker, you must report the claim to MEM. Check out your options below to report them.



File an eClaim online.

Filing your claim online is a simple and easy way to report a claim at any time. Visit mem-ins.com and click the ***File a Claim** link.



Report the injury by phone.

Call us and report the injury by phone at **1.800.442.0593**, if the incident is catastrophic involving a **fatality**, **hospitalization longer than 3 days**, or **ICU admission**. For catastrophic claims reporting after hours, select option 2 in the claims menu.



Fax your claim form.

Visit our ***Virtual Claims Kit** to download your state specific First Report of Injury form. Fax it to MEM at **1.800.442.0597**.

Now that you have obtained care for the injured worker and reported the claim, it's time to conduct a preliminary incident investigation. What happened? Where did it happen? Whether there was an injury or not, investigating the cause of the incident can help you prevent the same incident from happening again and future injuries. It can also help you identify attempted fraud. Don't blame or accuse employees. While corrective action may be needed later, just try to gather information at this time.

3 INVESTIGATE THE INCIDENT

Secure the area.

Take photos of the scene of the incident. Mark it as off-limits if you can, to preserve any evidence.

Did any other employees witness the incident?

YES

Interview them.

Take written statements using the ***Incident Witness Statement** of what they saw or heard as soon as possible — while memories are still fresh.

NO

Check security footage.

If you have workplace security cameras, check them now.

Document everything.

What did you discover?

Do you suspect the incident was caused by an equipment failure, or an employee under the influence? Use the ***Incident Investigation Report** to make note of everything you find. Check out the Injury Management Checklist in this guide for a post-incident checklist.

Injury Management Checklist

**Has an incident occurred in your workplace?
Use the following checklist in the event of a workplace injury.**

1 WHAT TO DO WHEN AN INJURY OCCURS

OBTAIN CARE FOR THE INJURED WORKER

When you've had an incident in the workplace, your first priority is getting care for the injured worker. **If your employee is unresponsive or severely injured, call 911.** If not, call our **24/7 NurseAid Work Injury Line** at 1.800.442.0593, which will give you instant access to a medical professional to help you choose your best next steps.

If medication is needed, share the ***Pharmacy Coupon** with the injured worker to cover the cost of their first prescription fill.

If an employee does not seek immediate medical treatment or refuses medical treatment, complete the ***Declination of Medical Treatment** and submit to MEM. **Applicable to Missouri policyholders only.**

If you currently have an Argonaut policy, our telehealth services are also available to you.

REPORT THE CLAIM

After you've arranged care for the injured worker, you must report the claim to MEM. If your incident involves a fatality, hospitalization, or severe injury, call **1.800.442.0593** and select option 2 in the claims menu to report a claim after hours.

If not, choose one of the following reporting options:

- File an **eClaim** on the portal.
- Submit a claim over the phone at **1.800.442.0593**.
- Fax your claim to **1.800.442.0597**.

You are required to notify OSHA in the following situations:

- Fatality (Must be reported within 8 hours.)
- Loss of an eye (Must be reported within 24 hours.)
- Amputation (Must be reported within 24 hours.)
- In-patient hospitalization (Must be reported within 24 hours.)

Call the OSHA 24-hour hotline at **1.800.321.6742**. Have a description of the event, a contact person and phone number available. **The injury reporting process to MEM must begin within 5 days of the incident**, so start as soon as you can.

DOWNLOAD THE INJURY REPORTING FORMS

Visit our ***Virtual Claims Kit** to download the forms you need to report a workplace injury in your state. On the map, select a state listed on your policy. Navigate to Forms and locate the state-specific report of injury form.

2

WHAT TO DO AFTER AN INJURY OCCURS

- REVIEW THE INJURY REPORTING PROCESS WITH YOUR EMPLOYEE**
Review the injury reporting process with your employee as soon as possible. Be sure to discuss and document details regarding any upcoming medical appointments.

- PERFORM AN INCIDENT INVESTIGATION**
After your employee has received medical care, conduct an **Incident Investigation Report*. Take photos of the scene if possible and have witnesses write down what they remember while details are still fresh. Complete the following forms and share them with MEM:
 - **Employee Incident Report*
 - **Incident Witness Statement*
 - **Incident Investigation Report*
 - **Incident Corrective Action*

- GET A POST-INCIDENT SCREENING**
If an incident has occurred in your workplace, it's important to know if drugs or alcohol were involved. In the state of Missouri, you have just 24 hours to test after an incident occurs. Take the employee to a certified testing facility, or use a **self-administered drug test*. Visit orasure.com for testing options.

- CREATE A RETURN TO WORK PROGRAM**
For injured workers, getting back on the job can be their first priority — often before they've had enough time to recover. If you haven't created one already, developing a **return to work program* shows your employees you are committed to getting them back to work. Help injured workers get back on their feet by offering light duty options, such as administrative work or filing papers. Complete the **Return to Work Requirements* to determine what duties can be completed safely.

- AVOID WORK COMP FRAUD**
Workers compensation fraud affects everyone involved, and we want to help prevent it. If you suspect fraud in your workplace, be sure to report it by completing the **form* on our website. Our special investigative unit partners with policyholders and agents to detect and prevent workers compensation fraud and abuse.

**Resources can be found online at mem-ins.com*



Incident Forms

Previsor
INSURANCE

MeM MISSOURI
EMPLOYERS
MUTUAL

EMPLOYEE INCIDENT REPORT

THIS IS NOT A REPORT OF INJURY FORM. PLEASE REPORT THE INJURY ONLINE AT MEM-INS.COM OR BY CALLING 1.800.442.0593.

TO BE COMPLETED BY EMPLOYER	NAME OF INJURED EMPLOYEE		DATE OF INCIDENT	TIME OF INCIDENT _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.	DATE REPORTED
	DEPARTMENT			JOB TITLE	HIRE DATE
	JOB PERFORMED			SUPERVISOR	
	EMPLOYER			MEM POLICY#	
	EMPLOYER CONTACT NAME			EMPLOYER TELEPHONE #	
	INCIDENT LOCATION				
	EXTENT OF INJURY			TREATING MEDICAL FACILITY	
TO BE COMPLETED BY INJURED EMPLOYEE IF POSSIBLE	BODY PART INJURED <input type="checkbox"/> NO INJURY <input type="checkbox"/> FIRST AID ONLY <input type="checkbox"/> TAKEN TO CLINIC <input type="checkbox"/> TAKEN TO ER <input type="checkbox"/> FATALITY				
	DESCRIPTION OF INCIDENT				
ANY OTHER WITNESSES? <input type="checkbox"/> YES <input type="checkbox"/> NO		NAME & PHONE #	NAME & PHONE #	NAME & PHONE #	
WERE THERE OTHERS INJURED?		NAME & PHONE #	NAME & PHONE #	NAME & PHONE #	
REPORT COMPLETED BY			SIGNATURE	DATE	
TITLE			PHONE NUMBER		
Submit completed form to:		Missouri Employers Mutual Insurance P.O. Box 1810, Columbia, MO 65205		Fax: 1.800.442.0597 Email: claims@mem-ins.com	

EMPLOYEE INCIDENT REPORT

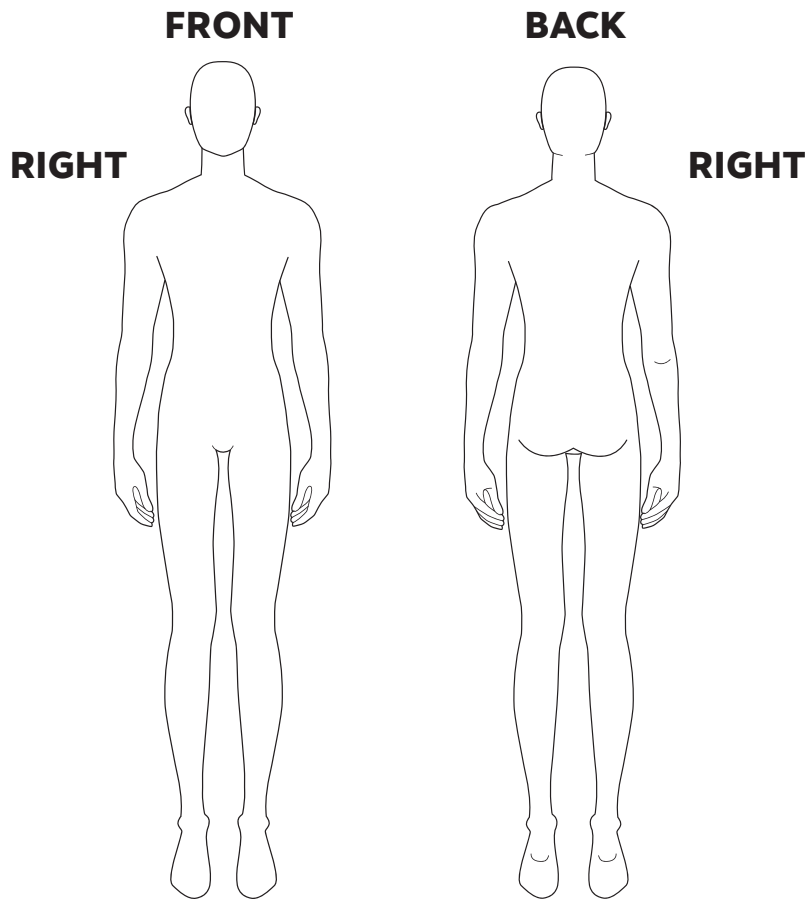
THIS IS NOT A REPORT OF INJURY FORM. PLEASE REPORT THE INJURY ONLINE AT MEM-INS.COM OR BY CALLING 1.800.442.0593.

NAME: _____ DATE: _____

DEPARTMENT: _____ JOB TITLE: _____

Mark the areas of the body where you feel the described sensations with the appropriate symbols from the chart below.

NUMBNESS	+++++	SHARP	/////
BURNING	xxxxx	DULL & ACHING	*****
PINS & NEEDLES	ooooo	WEAKNESS	#####



Indicate pain level below



SIGNATURE: _____ DATE: _____

WITNESS: _____ DATE: _____

TITLE: _____

INCIDENT WITNESS STATEMENT

THIS IS NOT A REPORT OF INJURY FORM. PLEASE REPORT THE INJURY ONLINE AT MEM-INS.COM OR BY CALLING 1.800.442.0593.

NAME OF WITNESS		DATE OF INCIDENT	TIME OF INCIDENT _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.	DATE REPORTED
DEPARTMENT		JOB TITLE		HIRE DATE
EMPLOYER (IF NOT AN EMPLOYEE)		PHONE # (IF NOT AN EMPLOYEE)		NAME OF SUPERVISOR
LOCATION OF INCIDENT				
NAME OF INJURED EMPLOYEE				
NAME OF INJURED EMPLOYEE'S EMPLOYER/MEM POLICY #		EMPLOYER'S PHONE #		
DESCRIPTION OF INCIDENT				
PHYSICAL CONDITIONS AT THE TIME OF INCIDENT				
ANY OTHER WITNESSES <input type="checkbox"/> YES <input type="checkbox"/> NO		NAME & PHONE #	NAME & PHONE #	NAME & PHONE #
WERE THERE OTHERS INJURED? <input type="checkbox"/> YES <input type="checkbox"/> NO		NAME & PHONE #	NAME & PHONE #	NAME & PHONE #
REPORT COMPLETED BY		SIGNATURE		DATE
TITLE		EMPLOYER		
Submit completed form to:		Missouri Employers Mutual Insurance P.O. Box 1810, Columbia, MO 65205		Fax: 1.800.442.0597 Email: claims@mem-ins.com

WORK COMP DECLINATION OF MEDICAL TREATMENT

APPLICABLE FOR MISSOURI POLICYHOLDERS ONLY

DATE: _____

Employer Information

EMPLOYER: _____

TREATMENT AUTHORIZED BY: _____

TITLE: _____

PHONE NUMBER: _____

Injured Worker Information

EMPLOYEE: _____ SOCIAL SECURITY NUMBER: _____

TITLE: _____

DEPARTMENT: _____ LOCATION: _____

DATE OF INJURY: _____ BODY PART INJURED: _____

Treatment Declination

I am declining my employer's offer of authorized medical treatment to cure and relieve the effects of the injury I am claiming to have sustained at work on _____ (today's date). I understand that by declining my employer's offer of medical care, any treatment I obtain on my own will be at my own expense.*

I also understand that if I reconsider and am interested in receiving authorized medical care, I must advise my employer as soon as possible.

EMPLOYEE SIGNATURE: _____ DATE: _____

**If the employee desires, they shall have the right to select their own physician, surgeon, or other such requirement at their own expense. Section 287.140.1*

REMARKS: _____

Submit completed form to:

Missouri Employers Mutual Insurance
P.O. Box 1810, Columbia, MO 65205

Fax: 1.800.442.0597

Email: claims@mem-ins.com

Injured Worker Pharmacy Coupon

Missouri Employers Mutual and Previsor Insurance make it possible for injured workers to obtain necessary medicine(s) without incurring out-of-pocket expenses. This coupon is valid for **only the first fill** of prescriptions required due to a workplace injury. It is only authorized for the injured worker referenced on this coupon and is non-transferable.

Injured Worker Information

- This is a workers compensation claim.
- Insurance carrier: Missouri Employers Mutual/Previsor Insurance
- Employer name: _____
- Date of injury: _____
- Date of birth: _____
- SSN: _____

Pharmacy Instructions

This program guarantees payment for **only the first fill** of the prescription up to 10 days. Please confirm the injured worker has notified their employer so a pharmacy card may be issued for subsequent prescriptions.

Member ID

- To generate the Member ID for the first fill of the prescription, use the injured worker's 9-digit SSN plus 8-digit date of injury as their 17-digit member identification number: XXXXXXXXXMMDDYYYY
- BIN NO: 004336
- RX PCN: ADV
- RX Group No: RXFFWC225

Future Prescriptions

- If the injured worker does not present a MEM or Previsor Insurance pharmacy card, confirm eligibility by calling 1.800.442.0593.
- Consult with treating physicians to address perceived inadequacies or excesses of care.

Claim Processing

- For claim processing assistance, contact CorVel Pharmacy Solutions at 1.800.563.8438.



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 1.800.442.0593

INCIDENT INVESTIGATION REPORT

THIS IS NOT A REPORT OF INJURY FORM. PLEASE REPORT THE INJURY ONLINE AT MEM-INS.COM OR BY CALLING 1.800.442.0593.

THIS REPORT TO BE COMPLETED BY EMPLOYER.

NAME OF INJURED EMPLOYEE	DATE OF INCIDENT	TIME OF INCIDENT _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.	DATE REPORTED
JOB TITLE/DEPARTMENT			HIRE DATE
EMPLOYER		MEM POLICY NO.	
EMPLOYER CONTACT NAME		EMPLOYER TELEPHONE #	
JOB PERFORMED		EXPERIENCE PERFORMING JOB	
LOCATION OF INCIDENT		PERSON INCIDENT WAS REPORTED TO	
EXTENT OF INJURY <input type="checkbox"/> NO INJURY <input type="checkbox"/> FIRST AID ONLY <input type="checkbox"/> TAKEN TO CLINIC <input type="checkbox"/> TAKEN TO ER <input type="checkbox"/> FATALITY		TREATING MEDICAL FACILITY	
DESCRIPTION OF INCIDENT			
ANY WITNESSES? <input type="checkbox"/> YES <input type="checkbox"/> NO	NAME & PHONE #	NAME & PHONE #	NAME & PHONE #
WERE THERE OTHERS INJURED? <input type="checkbox"/> YES <input type="checkbox"/> NO	NAME & PHONE #	NAME & PHONE #	NAME & PHONE #
WAS THERE PHYSICAL DAMAGE?			
CAUSE OF INCIDENT			

CONTRIBUTING INCIDENT FACTORS

<p>Physical</p> <ul style="list-style-type: none"> <input type="checkbox"/> Poor housekeeping <input type="checkbox"/> Poor or no equipment guarding <input type="checkbox"/> Improper illumination <input type="checkbox"/> Improper ventilation <input type="checkbox"/> Equipment failure <input type="checkbox"/> Unsafe apparel <input type="checkbox"/> Medical condition (e.g. stroke, cardiac arrest) <input type="checkbox"/> Surrounding subcontractor at fault <input type="checkbox"/> Conditions e.g. wet <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____ 	<p>Behavioral</p> <ul style="list-style-type: none"> <input type="checkbox"/> Not using required PPE <input type="checkbox"/> Performing duties outside of scope of job <input type="checkbox"/> Failure to obey supervisor's instructions <input type="checkbox"/> Failure to obey job procedures <input type="checkbox"/> Suspected intoxication <input type="checkbox"/> Employee was engaged in horseplay <input type="checkbox"/> Employee was unsuited for the job <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____ 	<p>Procedural</p> <ul style="list-style-type: none"> <input type="checkbox"/> Asked to perform job without training <input type="checkbox"/> Operating equipment without training <input type="checkbox"/> Poor enforcement of PPE use <input type="checkbox"/> Needed equipment not supplied <input type="checkbox"/> Failure to inspect equipment <input type="checkbox"/> Failure to correct poor procedures <input type="checkbox"/> Wrong equipment for the operation <input type="checkbox"/> Wrong chemical or other used <input type="checkbox"/> No pre-site inspection <input type="checkbox"/> Other _____ <input type="checkbox"/> Other _____
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REPORT COMPLETED BY	SIGNATURE	DATE
TITLE/EMPLOYER	PHONE #	

Submit completed form to:

Missouri Employers Mutual Insurance
P.O. Box 1810, Columbia, MO 65205

Fax: 1.800.442.0597

Email: claims@mem-ins.com

INCIDENT CORRECTIVE ACTION

THIS IS NOT A REPORT OF INJURY FORM. PLEASE REPORT THE INJURY ONLINE AT MEM-INS.COM OR BY CALLING 1.800.442.0593.

EMPLOYEE NAME OR INCIDENT REFERENCE	DATE OF INCIDENT	TIME OF INCIDENT _____ <input type="checkbox"/> A.M. <input type="checkbox"/> P.M.	DATE REPORTED
EMPLOYER	MEM POLICY #		
EMPLOYER CONTACT NAME	EMPLOYER TELEPHONE #		
LOCATION OF INCIDENT			
BRIEF DESCRIPTION OF INCIDENT			
DO YOU KNOW OF ANY SIMILAR INCIDENTS OCCURING IN THE PAST? <input type="checkbox"/> YES <input type="checkbox"/> NO IF YES, PLEASE DESCRIBE INCIDENTS.			
CORRECTIVE ACTION			
DATE CORRECTIVE ACTION COMPLETED		CORRECTIVE ACTION PERFORMED BY	
CORRECTIVE ACTION REFERENCE NUMBER (E.G. WORK ORDER, P.O. OR ACCOUNT NUMBER)			
FOLLOW UP ACTION REQUIRED			
FOLLOW UP ACTION TO BE COMPLETED BY			
REPORT COMPLETED BY		SIGNATURE	
TITLE		DATE	
Submit completed form to:		Missouri Employers Mutual Insurance P.O. Box 1810, Columbia, MO 65205	
		Fax: 1.800.442.0597 Email: claims@mem-ins.com	

Authorization to Obtain Information

I AUTHORIZE any licensed physician, medical practitioner, nurse, pharmacist, hospital, clinic or other medical or medically related facility, insurance or reinsurance company, consumer reporting agency, employer or former employer who has any information as to the diagnosis, treatment or prognosis of any physical or mental condition of me, and any information regarding my occupation and salary, to give any and all such information to Missouri Employers Mutual Insurance, its employees, reinsurers, any designated Managed Care Organization, and the Division of Workers' Compensation to which I am submitting a claim.

I UNDERSTAND that the information obtained by use of this authorization will be used by the company to determine eligibility for workers compensation benefits. Any information obtained will not be released to any person or organization except to other persons or organizations performing a business or legal service in connection with my claim or as may be otherwise permitted or required by law. The release of my Protected Health Information to a person or organization not subject to federal law governing privacy, which then rediscloses my Protected Health Information, may mean that the protections afforded by the federal privacy laws no longer apply.

I UNDERSTAND the information contained in these records may include information relating to sexually transmitted disease, acquired immunodeficiency syndrome (AIDS), or human immunodeficiency virus (HIV). It may also include information about behavioral or mental health services, and drug or alcohol use or abuse. **I HEREBY CONSENT AND AUTHORIZE** the medical record provider to release and provide records containing this information to Missouri Employers Mutual Insurance.

I AUTHORIZE MEM to discuss my health information with my authorized treating physician, evaluating physician and/or medical care provider and with my Employer and their representatives and agents for the purpose of managing and adjudicating my workers compensation case(s).

I KNOW that I may request to receive a copy of this authorization.

I AGREE that a photocopy of this authorization shall be as valid as the original.

I AGREE that this authorization shall be valid for the duration of this claim, unless I choose to withdraw this authorization in writing.

PRINTED NAME OF INJURED WORKER: _____ **DATE:** _____

SIGNATURE OF INJURED WORKER OR AUTHORIZED REPRESENTATIVE: _____

*** Note to record provider:**

The Health Insurance Portability and Accountability Act (HIPAA) expressly indicates that a patient's consent or authorization is not required for records to be disclosed when the request is made pursuant to workers compensation laws. See 45 CFR Section 164.512(1). This request for records is made pursuant to The Missouri Workers' Compensation Act, Section 287.140 RSMo., subsection 7 and Section 287.210 RSMo., subsections 5 and 6.

Submit completed form to:

Missouri Employers Mutual Insurance
P.O. Box 1810, Columbia, MO 65205

Fax: 1.800.442.0597

Email: claims@mem-ins.com



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 1.800.442.0593

Autorización Para Obtener Información

AUTORIZO a cualquier médico matriculado, médico clínico, enfermera, farmacéutico, hospital, clínica u otra institución médica o relacionada con la medicina, compañía de seguros o reaseguros, agencia de información sobre el consumidor, empleador o ex empleador que cuente con algún dato sobre el diagnóstico, tratamiento o pronóstico de cualquier condición física o mental referida a mi persona y cualquier dato con respecto a mi profesión y salario, a brindar tal información a Missouri Employers Mutual Insurance (Compañía de Seguros Mutuos de Empleadores de Missouri), sus empleados, asesores de empleados/aseguradores, reaseguradores, cualquier Organización de cuidados administrados de salud y la División de Compensación al trabajador ante la cual estoy presentando un reclamo.

ENTIENDO que la información obtenida mediante esta autorización será utilizada por la compañía para determinar mi elegibilidad para recibir los beneficios de Compensación al trabajador. Cualquier información obtenida no será revelada a ninguna persona u organización excepto a otras personas u organizaciones que desempeñen un servicio legal o comercial relacionado con mi reclamo, o bajo otras circunstancias, conforme a lo permitido o requerido por la ley. La divulgación de mi Información de Salud Protegida (PHI) a una persona u organización no sujeta a la ley federal sobre privacidad, que luego vuelva a revelar mi Información de Salud Protegida, puede implicar que las protecciones otorgadas por las leyes federales sobre privacidad ya no sean aplicables.

ENTIENDO que la información contenida en estos registros puede incluir información relacionada con enfermedades de transmisión sexual, el síndrome de inmunodeficiencia adquirida (SIDA) o el virus de la inmunodeficiencia humana (VIH). También puede incluir información sobre servicios de salud mental o del comportamiento y el uso o abuso de drogas o alcohol. **POR EL PRESENTE ACEPTO Y AUTORIZO** al proveedor de registros médicos a divulgar y brindar registros que contengan esta información a Missouri Employers Mutual Insurance.

AUTORIZO MEM para hablar de mi información de salud con mi médico autorizado el tratamiento, el médico de la evaluación y / o proveedor de atención médica y con mi empleador y sus representantes y agentes a los efectos de la gestión y la resolución de mi caso, la remuneración del trabajador(s).

SOY CONSCIENTE que puedo solicitar que me envíen una copia de esta autorización.

DOY MI CONSENTIMIENTO para que la fotocopia de esta autorización tenga la misma validez que el original.

DOY MI CONSENTIMIENTO para que la presente autorización tenga validez durante el período de este reclamo, a menos que yo decida anular esta autorización por escrito.

ESCRIBA EN LETRA DE MOLDE EL NOMBRE DEL TRABAJADOR LESIONADO: _____

FIRMA DEL TRABAJADOR LESIONADO O DE SU REPRESENTANTE AUTORIZADO: _____

DATE: _____

*** Nota al proveedor de registros médicos:**

La Ley de Portabilidad y Responsabilidad del Seguro Médico (HIPAA) indica expresamente que no se requiere consentimiento o autorización de un paciente para divulgar los registros cuando la solicitud se efectúa de acuerdo con las leyes sobre Compensación al trabajador. Véase 45 CFR Artículo 164.512(1). Este pedido de registros se efectúa de acuerdo con la Ley de Compensación al trabajador de Missouri, Artículo 287.140 RSMo., inciso 7 y Artículo 287.210 RSMo., incisos 5 y 6.

Enviar el formulario completo a: Missouri Employers Mutual Insurance
P.O. Box 1810, Columbia, MO 65205

Fax: 1.800.442.0597
Email: claims@mem-ins.com

Authorization for Medical Treatment

DATE: _____

Employer Information

EMPLOYER: _____

TREATMENT AUTHORIZED BY: _____

TITLE: _____

TELEPHONE NUMBER: _____

Injured Worker Information

INJURED WORKER: _____ SOCIAL SECURITY NUMBER: _____

JOB TITLE: _____

DEPARTMENT: _____ LOCATION(S): _____

DATE OF INJURY: _____ BODY PART INJURED: _____

Work Comp Insurance Carrier: Missouri Employers Mutual Insurance: 1.800.442.0593

Treatment Authorization

Please check all that apply:

- Initial Evaluation and Treatment
 - Alcohol Screening
 - Drug Screening

Note to employers: You must have a Drug and Alcohol Policy in place that complies with Missouri law prior to selecting drug and alcohol screening.

- Return-to-Work Exam
- Per Telephone Instructions
- Other

REMARKS: _____

Submit a copy of this completed form to MEM by fax at 1.800.442.0597 or email it to claims@mem-ins.com. Keep a copy of this form for your records and one for the treating physician.

RETURN TO WORK REQUIREMENTS

INJURED WORKER: _____

POLICYHOLDER NAME: _____ POLICY NUMBER: _____

DEPARTMENT: _____ JOB TITLE: _____

HOURS PER SHIFT: _____ DATE OF INJURY: _____

BASIC REQUIREMENTS

	Continuously 67-100%	Frequently 34-66%	Occasionally 11-33%	Seldom 1-10%	Restricted 0%
Sitting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mobility					
Lifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Squatting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kneeling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pushing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pulling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lifting					
0 to 10 lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 to 25 lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26 to 50 lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
51 to 75 lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
76 to 100 lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
100+ lbs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Repetitive Motion					
	Right Hand		Left Hand		
Dexterity	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> yes	<input type="checkbox"/> no	
Grasping	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> yes	<input type="checkbox"/> no	
Writing	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> yes	<input type="checkbox"/> no	
Typing	<input type="checkbox"/> yes	<input type="checkbox"/> no	<input type="checkbox"/> yes	<input type="checkbox"/> no	

OTHER PHYSICAL REQUIREMENTS

EMPLOYER REPRESENTATIVE SIGNATURE: _____ DATE: _____

EMPLOYER/INSURER CONTACT: _____

FOR EMPLOYER COMPLETION

RETURN TO WORK REQUIREMENTS

PATIENT: _____

PHYSICIAN: _____

DIAGNOSIS: _____

TREATMENT (needed for OSHA rules and placement)

- Narcotic analgesic Anti-inflammatory medication Sutures
 Physical therapy Other _____

Condition

- Improved
 Symptoms worse
 Unchanged
 Not applicable

I saw this patient on (date) _____ and based on the above description of the patient's current medical problem (check all that apply):

- Return to regular duty on (date) _____.
 Return to work on (date) _____ with restrictions:
 Temporary Permanent
 Off work until (date): _____

Total hours of work per day

- 4 hours 6 hours
 8 hours 10 hours
 No restriction
 Other _____

Patient to be reevaluated: _____

- Heavy work.** Lifting 50 lbs. frequently with occasional lifting and/or carrying objects weighing up to 100 lbs.
- Medium—heavy work.** Lifting 40 lbs. frequently with occasional lifting and/or carrying of objects weighing up to 75 lbs.
- Medium work.** Lifting 25 lbs. frequently with occasional lifting and/or carrying objects weighing up to 50 lbs.
- Light—medium work.** Lifting 20 lbs. frequently with occasional lifting and/or carrying objects weighing up to 30 lbs.
- Light work.** Lifting 10 lbs. frequently with occasional lifting and/or carrying objects weighing up to 20 lbs. Even though the weight lifted may be a negligible amount, this category would include a job that requires walking or standing to a significant degree or involves sitting most of the time with a degree of pushing and pulling of arm and/or leg controls.
- Sedentary work.** Lifting 10 lbs. maximum and occasionally lifting and/or carrying such articles as files, light packages and small tools. Although a sedentary job is defined as one which involves sitting, a certain amount of walking and standing is often necessary. Jobs are sedentary if walking and standing are required only occasionally and other sedentary criteria are met.

BASIC REQUIREMENTS

	Continuously 67-100%	Frequently 34-66%	Occasionally 11-33%	Seldom 1-10%	Restricted 0%
<input type="checkbox"/> Not applicable					
Sit/drive	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bend	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Twist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Climb	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Squat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work overhead	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work shoulder level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Hand: Specify - Right (R); Left (L); Bilateral (B)

<input type="checkbox"/> Not applicable					
Grasp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pincher grip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Twist (wrist)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Push/pull w/ hands	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wrist flexion/extension	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Feet: Specify - Right (R); Left (L); Bilateral (B)

<input type="checkbox"/> Not applicable					
Repetitive movements as in operating foot controls/pull w/ hands	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- No exposure to moving machinery No exposure to unprotected heights
 Avoid wet work Avoid irritants (specify)

Patient referred to (physician): _____

Other instructions and/or limitations: _____

PHYSICIAN SIGNATURE: _____

DATE: _____ TIME: _____

FOR PHYSICIAN COMPLETION

REQUISITOS DE REGRESO AL TRABAJO

NOMBRE DEL TRABAJADOR LESIONADO: _____

NOMBRE DEL TITULAR DE LA PÓLIZA: _____ NÚMERO DE LA PÓLIZA: _____

DEPARTAMENTO: _____ OCUPACIÓN: _____

HORAS POR TURNO: _____ FECHA DE LA LESIÓN: _____

REQUISITOS BÁSICOS DEL TRABAJO

OTROS REQUISITOS FÍSICOS

	Continuamente 67-100%	Frecuentemente 34-66%	Ocasionalmente 11-33%	Raramente 1-10%	Restringido 0%
Sentar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caminar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Movilidad

Levantamiento de peso	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encorvar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Agachar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alcanzar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arrodillar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Empujar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jalar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Levantamiento de peso

0 a 10 libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11 a 25 libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26 a 50 libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
51 a 75 libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
76 a 100 libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
100+ libras	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Movimiento Repetitivo

Destreza
Agarrar
Escribir
Mecanografiar

Mano Derecha

sí no
 sí no
 sí no
 sí no

Mano Izquierda

sí no
 sí no
 sí no
 sí no

FIRMA DEL REPRESENTANTE DEL EMPLEADOR: _____ FECHA: _____

CONTACTO DEL EMPLEADOR/ASEGURADOR: _____

COMPLETADO POR EL EMPLEADOR

REQUISITOS DE REGRESO AL TRABAJO

PACIENTE: _____

MÉDICO: _____

DIAGNÓSTICO: _____

TRATAMIENTO (necesario para las reglas y la colocación de OSHA)

- Analgésico narcótico Medicamentos antiinflamatorios Suturas
 Terapia física Otro _____

Vi a este paciente el (fecha) _____ y basado en la descripción anterior del problema médico actual del paciente (marque todo lo que corresponda):

- Regreso al servicio regular el (fecha) _____.
 Regreso al trabajo el (fecha) _____ con restricciones:
 Temporario Permanente
 Alejado del trabajo hasta (fecha): _____

Paciente a reevaluar: _____

Condición

- Mejorado
 Los síntomas empeoran
 Sin alterar
 No aplica

Horas totales de trabajo por día

- 4 horas 6 horas
 8 horas 10 horas
 Sin restricción
 Otro _____

- Trabajo pesado.** Levantando 50 libras frecuentemente con levantamiento y/o transporte de objetos que pesan hasta 100 libras.
- Trabajo medio—pesado.** Levantando 40 libras frecuentemente con levantamiento y/o transporte ocasional de objetos que pesan hasta 75 libras.
- Trabajo medio.** Levantando 25 libras frecuentemente con levantamiento y/o transporte de objetos que pesan hasta 50 libras.
- Trabajo ligero—medio.** Levantando 20 libras frecuentemente con levantamiento y/o transporte de objetos que pesan hasta 30 libras.
- Trabajo ligero.** Levantando 10 libras frecuentemente con levantamiento y/o transporte de objetos que pesan hasta 20 lbs. Aunque el peso levantado sea de una cantidad insignificante, esta categoría incluiría un trabajo que requiere caminar o estar parado por mucho tiempo o implica estar sentado la mayor parte del tiempo y incluye empujar y tirar de los controles de brazos y/o piernas.
- Trabajo sedentario.** Levantando 10 libras como máximo y ocasional levantamiento y/o transporte de artículos tales como archivos, paquetes livianos y herramientas pequeñas. Aunque un trabajo sedentario se define como aquel que implica estar sentado, a menudo es necesario caminar y estar parado un poco. Los trabajos son sedentarios si solo se requiere caminar y estar parado ocasionalmente y se cumplen otros criterios sedentarios.

REQUERIMIENTOS BÁSICOS

	Continuamente 67-100%	Frecuentemente 34-66%	Ocasionalmente 11-33%	Rara vez 1-10%	Restringido 0%
<input type="checkbox"/> No aplicable					
Sentar/conducir	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Caminar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Encorvar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Torcer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Subir	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Agachar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trabajo por encima de la cabeza	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trabajo a la altura de los hombros	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Mano: Especificar - Derecha (R); Izquierda (L); Bilaterales (B)

<input type="checkbox"/> No aplicable					
Agarrar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Agarre de pinza	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Alcanzar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Torcer (muñeca)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Empujar/jalar con las manos	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Flexión/extensión de muñeca	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Pies: Especificar - Derecha (R); Izquierda (L); Bilaterales (B)

<input type="checkbox"/> No aplicable					
Movimientos repetitivos como en el funcionamiento de los controles de pie/tirar con las manos	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- Sin exposición a maquinaria en movimiento Sin exposición a alturas sin protección
 Evite el trabajo mojado Evitar irritantes (especificar)

Paciente referido (médico): _____
 Otras instrucciones y/o limitaciones: _____

FIRMA DEL MÉDICO: _____

FECHA: _____ HORA: _____

COMPLETADO POR EL MÉDICO